# IT'S A GAME TIME LLC OUR POLICIES



IT'S A GAME TIME LLC OFFICIAL POLICIES:

<u>DEPOSITS/PAYMENTS</u>

All payments are in FULL at time of booking. Deposits are required when the Event is scheduled before two-weeks of the scheduled time and is a School, Church or Non-Profit Events. If Deposits haven't been paid upon completing your booking, the date will remain available and not fully scheduled. It's the Customer's responsibility to ensure remaining balance is paid in FULL by Credit Card (Visa, Master Card, or Discover 3.5% fee for card), Check, Money Order or Cashier Check made out to IT'S A GAME L.L.C. Failure to pay the FULL amount within the two weeks schedule will result in the cancellation of your booking and Deposits not Refunded. With proper notification to IT'S A GAME TIME LLC via Email: ITSAGAMETIMELLC@Gmail.com or by calling: (706) 318 –7289 or (706) 436 –9757 we can make exception to certain customers pending your case. Thank you for your business and we look forward in accommodating your event!

### SUPERVISED CHILDREN:

IT'S A GAME TIME LLC does require a parent or responsible adult to be always present inside or just outside of the trailer.

# **FOOD/DRINK:**

IT'S A GAME TIME LLC does not allow any food or drinks inside the video game theater. Please have your guests consume them outside of the game theater.

## *ALCOHOL/DRUGS:*

You may serve alcohol at a IT'S A GAME TIME LLC event or party; however, we may require

an on-site security surcharge and/or security deposit when alcohol is being served. We may and reserve the right to refuse, cancel or cut short any party or booking when alcohol is being served. Drugs of any sort will not be tolerated in or around the IT'S A GAME TIME LLC equipment. Any observed use of illegal narcotics or legal narcotics used in an illegal manner will result in the termination of the party immediately.

### **REFUSAL OF SERVICE:**

IT'S A GAME TIME LLC reserves the right to refuse service to client if we observe behavior which we deem to be a potential threat to our employees, guests, or our equipment. Such behavior includes, but is not limited to, obvious intoxication, observed or suspected drug use, aggressive language or behavior, unsafe surroundings, etc. In this case, we may refuse to start a party or terminate an ongoing event.

## DAMAGE/INJURY:

ITS or any of its employees will not be responsible for any



damage to property resulting from a request by the client to position the theater in a specific location. This includes both above ground and below ground property/equipment damage. Additionally, IT'S A GAME TIME LLC reserves the right to charge the client's credit card for damages to the trailer or equipment resulting from the careless or willful damage of same by client's guests. IT'S A GAME TIME LLC or their employees assume no responsibility for any injuries sustained on the client's property or their designated location. All liability for damages or injuries is the sole responsibility of the client and/or host.

### **PICTURES:**

While your party is in effect the Game Coach will be taking pictures of the party from inside the trailer. You will then be able to view these pictures on IT'S A GAME TIME LLC Facebook Fan Page and copy them to your files. If you do not want our Game Coach taking these pictures or posting them on the Fan Page you can choose the "no photo" option during booking. This is a service we provide to our guests so they can be sure to capture their party as it happens.

# TIPS:

The Game Coach is there to make sure that your group is making the most of our high-tech fun. He or she tutors, inspires, and entertains. Tipping for good service is a great idea, but not required.

# IT'S A GAME TIME LLC TRUCK/TRAILER:

When the truck pulls up, we will try to park in the most level & flat area or logical spot to accommodate your party. Sometimes, we park in your neighborhood street, so you might want to let your neighbors know (in case they may object) or let us know if you have a preferred spot for us. We might also have to block a driveway. \*\*Please keep in mind that our Game Coach will not park anywhere that may cause a danger to persons, property, or equipment. Our truck and trailer combination are very long, and we will need a minimum of 50 feet of space to park. Additionally, our Game Coach will never disconnect the truck from the trailer at a party/event without prior approval nor park off a hardened surface.

#### **VIDEO GAME RATINGS:**

IT'S A GAME TIME LLC Up Gaming will not play any "M" rated or higher game in the video

game theater without a request from the client prior to the party/event or adult approval at the time of the event. If you wish to



have an "M" rated game or higher at your party/event please let the Game Coach know as soon as you can after he/she gets there.

Booking any party with IT'S A GAME TIME LLC constitutes your agreement with these policies.