Bounce Geeks LLC 804-901-0260

Bounce Geeks LLC is a small, family-owned business operating in Henrico, VA. We proudly serve all of Richmond and surrounding areas. We are in the business of renting inflatable Bounce Houses, Water Slides, Obstacle Courses, Tents/Tables/Chairs, and more for delivery to the customer's site. We are known for exceptionally clean, safe, high-quality units, and exemplary customer service. Safety and customer service is truly our number one priority.

A smart phone capable of taking credit cards and using gps for directions is highly preferred. A truck capable of towing a trailer is preferred but not required. You will be compensated for fuel and mileage if we request you to drive your own vehicle.

Requirements of the job are:

Driver

- 1. Report to the storage facility, and review the delivery orders for the day.
- 2. Load the trailer with the inflatable units to be delivered; ensuring it is safely secured to the trailer with a ratchet strap.
- 3. Inspect the unit's requirements to ensure you have ALL appropriate stakes, tools, cords, tarps, etc. necessary for the day's specific installation site.
- 4. Load and secure all the peripheral equipment such as the blower(s), banners, and the stakes, cords, etc.
- 5. Greet customers and determine the best location to install unit; inform customer of what will be happening.
- 6. Obtain signed liability waiver; if unpaid, collect money from customer prior to setting up equipment.
- 7. Install, secure, and clean unit(s); test water hoses to ensure correct operability, repair if required; ensure the unit is fully functional and the customer is happy prior to leaving the site.
- 8. Return to the delivery site to correct/repair unit if required.
- 9. Pick up unit and drain the unit of ALL water first if needed.
- 10. Properly roll up and load onto the trailer (with ratchet strap), ensure all equipment is retrieved from the site.
- 11. Return the unit, equipment, trailer, and money to the storage site.
- 12. Record all vehicle mileage daily.
- 13. Must be willing to work on holidays, including the 4th of July, Easter, Memorial Day, perhaps more.
- 14. Account for all stakes and tools at the beginning and end of each job.

Driver Helper:

A Driver Helper is typically a person that cannot drive or cannot perform all the duties of the job unassisted and requires working in a team to accomplish the tasks of the job. The Driver Helper typically performs all electrical cord set up, lay down tarps, and ensures the unit is clean once installed. The Driver Helper will assist the Driver with deflating, folding and rolling up all units. The Driver Helper is responsible for the important function of cleaning and sanitizing the units.

Compensation is lower for a Driver Helper.

Rules and Dress Code:

All employees must adhere to a standard of dress that is appropriate for dealing with customers and provides personal protection against potential injury.

Appropriate dress includes: Clean and acceptably groomed at the beginning of each shift (clean looking/smelling, teeth brushed, etc). T-shirts with sleeves that cover the shoulders; no mid-riff or

armpit baring shirts allowed. No logos or images depicting alcohol, narcotics, racism, vulgarities, or otherwise demeaning images are tolerated. Shorts are completely acceptable, so long as they extend mid-thigh or below; pants are also acceptable. No sagging waist bands are allowed, a properly fitted belt or suspenders must be worn as required. Closed-toe shoes only, <u>flip-flops are NOT</u> allowed.

No tobacco use of any kind is allowed while actively on the job, to include e-cigarette/vaping/hookah etc. Smoking, if necessary, must be done between deliveries and never in any delivery vehicle. No alcohol use on the job or within 8 hours of working is allowed. Drug use is not allowed at all and is reason for immediate termination. Refrain from swearing around customers, or on the job-site, as it does not promote good customer service or the family-oriented image that Bounce Geeks represents.

Safety is paramount. Each unit is to be set up and staked down in the manner most appropriate for each location, as the Driver/Helper has been trained—no exceptions. Short-cuts are not to be made as injury can occur. Each Driver/Team is personally accountable to ensure the unit is safely positioned prior to leaving a job site.

Cleanliness is essential to our business. After inflation, each unit will be thoroughly cleaned as the employees have been trained—no exceptions. Not only does cleaning the unit prevent the spread of bacteria and viruses, it prolongs the life of the equipment. Mainly, our customers deserve to have a unit that is cleaned and sanitized for their event. Bottom-line, we are known for clean and safe equipment and we value that reputation. If it comes to our attention that the equipment is not being cleaned, pay will be docked and the potential for termination exists.

Compensation:

If driving your own vehicle, mileage is compensated from the point of the storage facility to the job and back. Mileage *must be recorded* to receive payment and is audited on occasion for tax purposes; only job-related miles are reimbursable. The mileage rate will be reviewed as gasoline prices fluctuate to ensure fairness. **Unless otherwise notified, if your crew drops a unit off, your crew will pick it up as well.**

Salary is based upon experience and performance. This is seasonal work and employees who work hard, hustle, and make themselves available can potentially make several thousand dollars if they stay all season. All employees are considered W-2 employees and will have state and federal taxes withheld each pay period.